

MEENAKSHI SWARNKAR

LEARNING AND DEVELOPMENT PROFESSIONAL



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Mobile



SAN JOSE

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Location

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Contacts

A highly adaptable, action-orientated learning professional, with over 9 years experience in learning & development, people management and customer support. From a background in Finance & Marketing and the Financial Services sectors with sound knowledge of managing teams to implement business-focused, cost-effective and timely learning solutions. Experience in applying project and budget management skills to both support and develop key business drivers, initiatives and strategies.

COMPETENCIES

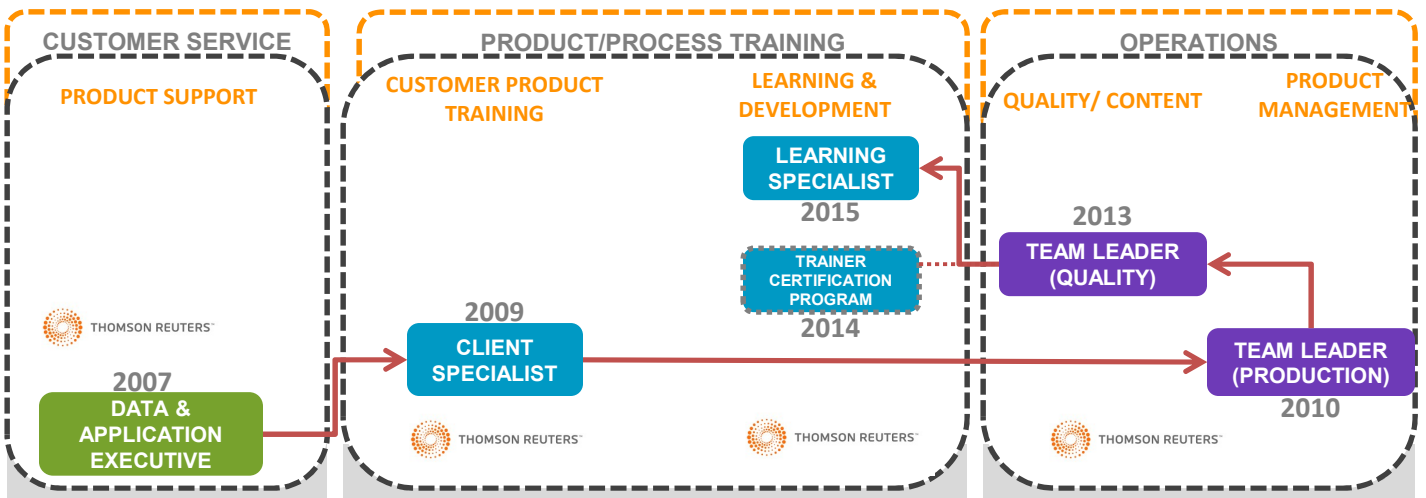


STRENGTHS

Gallup- Strength Finder 2.0



WHAT'S MY STORY



WORK EXPERIENCE

PROJECTS

Transition Ex- Thomson Financial employees to Siebel.

Improve Response time for Customer Queries related to Datascope Product by 40%.

Global Lead for Trainer Certification Program (+160 Trainers based in Bangalore, Gdynia, Manila & Nicosia)

Global Lead for Induction Program for People Managers
Learning Business Partner for Business units

Designer of Leadership Vs Power, Learning culture workshop for Managers, Excel Learning pathway, Strategic Planning and Execution, Decision Making and Learning Style Quiz

Train clients of the Buy side and Sell side Segment (Equity – Investments) and Retain Revenue for 300 terminals across the segments.

Green Belt Project for Training design for Estimates Business unit.

White Belt Project for Hiring design for Estimates Business unit.

Online Assessment Automation tool – Recruitment for India Team

Project to Integrate Service and Quality Team

EDUCATION



- 2017** ● Certified NLP Practitioner (Neuro – linguistic Programming)
- 2014** ● CFA Caritas from CFA Institute
White Belt Certification in Six Sigma
Crucial Accountability
Management Coaching Program Practitioner Level
- 2013** ● Management Coaching Program Foundation Level
Management at Thomson Reuters
- 2010** ● Global Certification Program in Equities
- 2009** ● Global Certification Program in Commodities and energy
- 2008** ● Global Certification Program Intro to Financial markets
- 2007** ● Masters in Business Administration in Finance and Marketing
- 2005** ● Bachelor of Commerce in Accounting and Management

ACCOMPLISHMENT



Gold Award for Increasing productivity and efficiency of the team by 50% in 2014.

Finalist for **Power of Content** competition (Proposition to Convince the Buy side) 2014.

Delivered **15 Trainings on Thomson Reuters Eikon** to content employee in collaboration with content academy. 2014 – 2016.

Finalist for **Eikon Idol competition** held for CAVS (Content, Analytics, Valuation and Services).

Top Quartile score (4.3/5) for **Management Effectiveness survey** in 2013.

Bloomberg Displacement at Karvy, India Infoline, Religare, Life Insurance Corporation, Avendus.

Awarded for excellent services to the client which is measured through EDP (Event Driven Program) survey and meeting all the KPI's in Q4 '09.

Won the **Future Power** award in Q1' 08 for customer service.

PRODUCT & TOOLS

Thomson Reuters Eikon	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Datascop Select	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Articulate Storyline	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Powtoon	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Piktochart	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Adobe Photoshop	★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

THINGS I ENJOY DOING



Photography to capture memories



Travel to expand knowledge



Swimming



Cooking brings happiness



Listening to music enhances creativity



DIY makes you smart!

REFERENCES

- Michael Truffa - mtruffa@theargentbear.net
- Ankan Ray - +1 (646) 254-2464
- Summit Chaudhari +1 (646) 341-2073

PERSONAL DOSSIER

Marital Status : Single

Work Visa : Permanent Resident

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